

## QUALITY AND ENVIRONMENTAL POLICY

Kaukokiito provides nationwide logistics solutions of a consistently high quality that support customers' competitiveness.

Our corporate management is committed to creating, maintaining and developing an operating system that ensures the best possible service in accordance with our customers' objectives and expectations. Taking into account environmental, health and safety perspectives is an integral part of our overall quality. In its operations, Kaukokiito respects and complies with Finnish legislation and international quality and environmental standards as well as general occupational health and safety standards.

The Managing Director is responsible for the implementation of the company's quality, operating and environmental policies. The Quality Manager is responsible for preserving the quality and environmental system as an intact entity also during times of change.

Kaukokiito and its owner companies aim at continuously developing its operations and decreasing environmental effects by finding solutions for delivery route planning, trunk traffic's degree of fullness and recycling and sorting of waste created in our operations, among other things. Developing our personnel's environmentally friendly thinking and operations is an important part of our policy, and with all available means, we also try to promote the environmental awareness of our partners, customers and different stakeholders.

Through consistent operational processes of the Kaukokiito network and a shared ERP system, the corporate management creates an operational framework that enables always providing great quality in all operating and service situations. In the coming years, we aim at creating such strong processes that we will be ready to give up the transport documentation of groupage deliveries in paper and move to process management that makes use of real-time information. Continuous training and communication to personnel ensures fluent operations in accordance with our objectives, getting it right the first time. Maintaining overall quality is an obligation of every employee.

The corporate management monitors the success of the operations and the implementation of the environmental policy and carries out an annual re-evaluation of environmental perspectives in an inspection where further actions and new objectives are decided upon. The purpose of the inspection is also to ensure that the system and the operations are in line with our objectives and standards.

Our customers and the representatives of our stakeholders can get to know our quality and environmental system if they so wish.

Suomen Kaukokiito Oy Jari Immonen Managing Director

Kuljetusliike Kantola & Koramo Oy

Ville Koramo Managing Director Suomen Kaukokiito Oy's Chairperson of the Board of Directors

Kuljetusliike Ilmari Lehtonen Oy Timo Heiskanen Managing Director Kuljetusliike Y. Auramaa Oy Pekka Auramaa Managing Director

**Kuljetusliike Taipale Oy** Riku Vainio Managing Director