

Additional service and service fee price list 11 June 2026 (VAT 0 %)

This price list applies to our transport services and related additional services. The basic service includes pick-up and distribution to a location within 5 metres of the transport vehicle, where there is unobstructed access by lorry. If the execution of the assignment requires an additional service that has not been requested in advance, the service in question will be charged to the freight payer in accordance with the price list.

1. Additional transport services

Thermal transport* **15%**

Increase in the shipping charge (valid 1 October-30 April)

Transport of dangerous goods* **20%**

Long items*

2.51–3.99 m **EUR 23.60**

4.00–5.99 m **EUR 47.20**

6.00–9.99 m **EUR 70.80**

≥ 10.0 m **EUR 118.00**

Special handling* **EUR 29.50/shipment**

Special transports According to agreement

Kaukokiito BIO service According to agreement

* The valid rate of the fuel surcharge will be added to the price

2. Distribution and pick-up services

Advance notification by telephone **EUR 4.90**

Notification by SMS **EUR 4.90**

Hoisting service* **EUR 49.80**/new half-hour period, minimum charge for one hour

Loading or unloading with a tail lift* **EUR 29.60/t**, minimum charge EUR 88.80

Applies to shipments weighing more than 3,000 kg.

Scheduled distributions/pick-ups* **EUR 51.70**

Evening distribution according to agreement

Distributions and pick-ups for private persons*

0–49 kg **EUR 9.70**

50–499 kg **EUR 28.80**

500–999 kg **EUR 37.80**

1,000–2,999 kg **EUR 56.70**

3,000+ kg **EUR 18.90/t**

Distributions to and pick-ups from shopping centres, pedestrian areas and Helsinki Expo and Convention Centre*

0–30 kg **EUR 8.00**

31–740 kg **EUR 15.90**

741–2,220 kg **EUR 31.90**

2,221+ kg **EUR 47.80**

Unnecessary pick-up or distribution*

0–49 kg **EUR 9.50**

50–99 kg **EUR 18.90**

100–499 kg **EUR 25.20**

500–999 kg **EUR 31.50**

1,000–1,999 kg **EUR 44.10**

2,000–4,999 kg **EUR 63.00**

5,000+ kg **EUR 12.60/t**

Uncancelled order **EUR 84.90** /every beginning hour of driving

* The valid rate of the fuel surcharge will be added to the price

3. Ferry charges

<u>Åland ferry charge*</u>	8.5%
<u>Suomenlinna ferry charge*</u>	min. EUR 138.50 / shipment
<u>Iniö, Hiittinen and Rosala transports*</u>	EUR 72.80 /every beginning hour of driving
<u>Cable ferry fees*</u>	separate price list

4. Handling and carrying services

<u>Carrying service (1 person)</u>	EUR 49 /every beginning 30 min period
<u>Carrying service (2 persons)*</u>	EUR 76.70 /every beginning 30 min period
<u>Loading, unloading and waiting time</u>	EUR 42.50 /every beginning 30 min period
<u>Weighing, measuring and additional work</u>	EUR 10.50
Person-hour	EUR 23 /every beginning 30 min period

5. Terminal services

Storage services at a terminal

1 day	free of charge
2–5 days from the date of notice	EUR 0.53 /100 kg/day
6–15 days from the date of notice	EUR 0.80 /100 kg/day for the whole storage period
16+ days from the date of notice	EUR 1.26 /100 kg/day for the whole storage period

Minimum charge EUR 20.40/shipment

<u>Handover or reception at a terminal</u>	EUR 4.90 / tonne, minimum EUR 4.90/shipment
<u>Forklift service charge</u>	EUR 15 /every beginning 15 min period

* The valid rate of the fuel surcharge will be added to the price

6. Documentation and management services

<u>Clearing charge</u>	EUR 10.50
<u>Transit documents</u>	EUR 20
<u>Transport order fee</u>	EUR 6.50
<u>Package label</u>	EUR 5.00
<u>Clearing charge for undeclared goods</u>	EUR 25.00
<u>Clearing charge for undeclared goods in Åland</u>	EUR 35.00

If dangerous goods entries have to be corrected on behalf of the sender, we will charge a fee of EUR 10.50 per corrected entry.

7. Invoicing

<u>Correction and recalculation</u>	EUR 19/invoice
<u>Invoicing charge</u>	EUR 12.50
<u>Payment reminder</u>	EUR 15
<u>Refund fee</u>	EUR 8

8. Packaging and material services

<u>Pallets</u>	EUR 19.00/piece
<u>Repackaging if necessary</u>	EUR 20.80/every beginning 30 min period + material costs

* The valid rate of the fuel surcharge will be added to the price

Descriptions of additional services and services

11 June 2026

1. Additional transport services

Thermal transport:

In thermal transport, it is ensured that the product is transported at $>0^{\circ}\text{C}$. between 1 October and 30 April. In the case of refrigerated and frozen goods transport, transport must be agreed separately.

Transport of dangerous goods (ADR)

The sending and transport of dangerous goods is governed by the laws and regulations in force and the ADR agreement. It is the responsibility of the sender to ensure that the goods or item submitted for transport is correctly classified, packaged, labelled and that the goods may be carried by road. The electronic order message must contain all the information necessary to ensure that the order and the waybill are marked with the legally required ADR entries (in Finnish or Swedish).

With regard to explosives, we only carry substances of class 1.4S. Other class 1 materials are transported as special transports, which are confirmed by telephone and priced on a case-by-case basis. The delivery time for special transports may differ from normal.

We cannot accept shipments of class 7 (radioactive material) or shipments that require security measures (ADR road transport order 1.10).

The transport surcharge for dangerous goods also applies to shipments packed under limited quantity and excepted quantity.

Handling of long goods

The additional charge for long goods applies to shipments exceeding 2.50 metres in length. The additional charge is based on the longest dimension of the shipment. Shipments over 13 metres must be agreed upon separately.

Additional conditions:

The long goods additional charge does not apply to individual shipments of less than 40 kg in actual weight.

The delivery time for long goods is +1 working day, unless otherwise agreed.

If the shipment also requires special handling, a special handling fee will be charged in accordance with the special handling section of this price list.

Special handling

Goods that require special handling are packages that are more than 2.5 metres long or weigh more than 2.5 tonnes. The additional charge does not apply to individual shipments of less than 40 kg in actual weight.

If the length of the shipment exceeds 2.5 metres, both the special handling fee and the long goods handling fee will be charged.

Special transports

Special transports refers to transports where the dimensions and/or mass of the shipment exceed the limits for normal transport under

the road transport legislation in force at the time, due to which the transport cannot be carried out with normal transport equipment. Special transport requires equipment suitable for special transport and may require a special transport permit issued by a competent authority, warning signs, the use of an escort vehicle and other measures required by the authority or the circumstances. The arrangements, costs and timetables of special transports are agreed upon separately. If you need special transport, please contact your local sales representative.

Kaukokiito BIO service

Customers can choose to use the Kaukokiito BIO service in all their transports. Kaukokiito commits to refuel the amount of renewable diesel (hydrotreated vegetable oil, HVO) required for the customer's transport. Using renewable diesel reduces transportation-related carbon dioxide emissions by an average of 90% compared with transportation powered by fossil fuels.

The service can be activated easily and no changes to the customer's daily activities are required. The BIO service offers an easy way to reduce emissions from transportation.

2. Distribution and pick-up services

Advance notification

Advance notice by telephone is charged when the delivery time, distribution address or similar information is verified at the customer's request (e.g. an entry at the time of placing the order). Unless otherwise agreed, distribution will take place on the day following the notification.

Advance notice by SMS is charged when the shipment or delivery details are available at the customer's request before or after delivery.

Hoisting service

We use hoisting equipment if it is necessary in order to deliver the shipment or if the customer has ordered the service in advance. The party paying the freight is responsible for paying for the use of the equipment. For deliveries requiring hoisting equipment, please allow an extra working day for delivery.

Loading/unloading with a tail lift

Loading and unloading service with a tail lift

We load and unload large batches (over 3,000 kg) with a tail lift if the customer does not have their own unloading or pick-up equipment and the conditions require the use of a tail lift.

Shipments are always delivered in the immediate vicinity of the vehicle. The fee is calculated for the whole shipment on the basis of the freighting weight in addition to normal charges.

Scheduled distributions and pick-ups

Scheduled distribution allows delivery or pick-up within a pre-arranged two-hour time slot on weekdays between 7.00 and 17.00 in the locations where the service is available.

The service offers flexibility in situations where the timing of the delivery is important to the customer and they want to ensure delivery at a specific time instead of the normal distribution rhythm.

Please note that:

- Scheduled distribution must be ordered in advance
- Predefined distribution times apply to certain postcode areas, which means that distributions are only made at certain times.
- The availability and pricing of scheduled distributions outside the immediate vicinity of a terminal is agreed on a case-by-case basis.

Evening distribution

We deliver shipments to customers in line with our service promise between 7.00 and 16.00.

An additional service is charged if the delivery is made after 16.00 or outside working hours.

The evening distribution fee is charged in addition to the normal working time for every beginning 30-minute period. The availability of evening distribution must be confirmed in advance.

Kaukokiito private distribution

An additional charge is applied for distributions and pick-ups to private individuals. Any other services, such as advance notification, tail lift unloading and carrying service, must be ordered separately. With regard to the Kaukokiito Parcel service, the additional fee is a fixed EUR 15.00 per shipment and includes advance notification and carrying service. Unless otherwise agreed, distribution will take place during normal working hours on the working day following the notification.

Distributions to and pick-ups from shopping centres, pedestrian areas and Helsinki Expo and Convention Centre

Additional costs will be charged for deliveries and pick-ups to or from commercial premises in shopping centres.

The service fee also applies in situations where access to the pedestrian area is blocked or prohibited and the shipment is delivered to or picked up from commercial premises.

The service fee also applies to deliveries and pick-ups made at the Helsinki Expo and Convention Centre.

Unnecessary pick-up or distribution

If the pick-up or distribution is not carried out for reasons beyond Kaukokiito's control, a charge will be made for an unnecessary pick-up or distribution.

3. Ferry charges

Ferry charge

Transports to Åland always require a ferry connection, which is why an 8.5% ferry charge is added to the net freight for transports to Åland. The fee is based on actual ferry costs and helps us ensure that the transport chain runs smoothly and on time throughout the region.

Shipments to Suomenlinna are transported on a separate ferry route, where a ferry fee is charged for transporting vehicles.

Cable ferry charge

A cable ferry charge is charged when a shipment is transported to a destination behind a cable ferry connection. The additional charge covers the cost of the cable ferry trip and any additional arrangements along the route.

The sum of the cable ferry fee depends on the delivery area and the connection. In most areas, the charge is a fixed price specified in the price list and, in certain island destinations, the charge may also be weight-based or time-based, if the cable ferry journey or schedules require it.

The cable ferry charge is automatically added in postcodes and island locations where a cable ferry connection is required for transport.

Shipments to the archipelagos of **Iniö, Hiittinen and Rosala** require the use of a ferry or cable ferry.

The additional charge applies for the part of the trip from the mainland ferry terminal to cover the cost of cable ferry services, waiting times and special requirements of island routes.

4. Handling and carrying services

Carrying service

The service includes the driver carrying the shipment over a threshold. The price includes the vehicle, driver and extra man, and it is calculated from the duration of the entire driving and carrying output.

Limitations:

- Up to 20 parcels
- Maximum weight of one parcel 35 kg
- Actual weight of the shipment max 450 kg
- Freight weight max 1,000 kg
- Maximum length of the longest side of one package 2.4 m
- Maximum volume 0.3 m³
- Length + circumference max 3.3 m

Please note that:

- The shipment is carried to one defined location (e.g. a floor or a room).
- The shipment is carried over a threshold at ground level.
- If the shipment is to be taken to another floor, an elevator that fits the parcels must be available.
- The shipment is carried to one predefined location (e.g. a floor or a room).
- The service does not include carrying the shipment to multiple rooms or apartments.
- The protection of the premises is the responsibility of the recipient, and the access route must be unobstructed.

- The service is only available in certain postcode areas, which are agreed upon separately.

Carrying service (2 persons)

The service involves the driver and an assistant carrying the shipment over a threshold.

Limitations:

- Up to 20 parcels
- Maximum weight of one parcel 70 kg
- Actual weight of the shipment max 1,000 kg
- Freight weight max 2,500 kg
- Maximum length of the longest side of one package 4.0 m
- Maximum volume 0.6 m³
- Length + circumference max 4.9 m

Please note that:

- The shipment is carried to one defined location (e.g. a floor or a room).
- The shipment is carried over a threshold at ground level.
- If the shipment is to be taken to another floor, an elevator that fits the parcels must be available.
- The shipment is carried to one predefined location (e.g. a floor or a room).
- The service does not include carrying the shipment to multiple rooms or apartments.
- The protection of the premises is the responsibility of the recipient, and the access route must be unobstructed.
- The service is only available in certain postcode areas, which are agreed upon separately.

Loading, unloading and waiting times

The basic freight includes the following loading and unloading times as well as possible waiting times:

- 1.00–4.99 tonnes 15 min;
- 5.00–9.99 tonnes 30 min;
- 10.00–19.99 tonnes 45 min;
- 20.00+ tonnes 60 min.

If the loading or unloading takes longer, a charge will be made for every beginning 30 minute period in accordance with the price list in force.

Weighing, measuring and additional work

We will charge a fee for measuring or weighing the shipment if the order is missing weight or volume information, or if it becomes apparent that the information provided differs by more than 15% from the actual information.

5. Terminal services

Storage services

We store shipments free of charge for one day after their arrival.

If the storage period is extended, we will charge a storage fee for each additional day.

The storage period is calculated from the date of notification.

Delivery or reception at a terminal

The service fee is charged when the customer delivers the shipment to the terminal or picks up the shipment from the terminal. The service fee covers terminal handling and the safe and smooth transfer of shipments within the terminal area.

Forklift service

If a forklift service is required for unloading or loading at the terminal, a fee specified in the current price list will be charged.

6. Documentation and management services

Clearing charges

A clearing charge will be charged if further clarification is required to process or invoice a shipment e.g. due to missing customer number, waybill, order or package information, or if the delivery address is incorrect or changes. The charge will also be charged if the electronic transport order does not proceed to transport due to a message error, but the dispatch details need to be deleted from the system.

Transit documents

A service fee will be charged for attaching T1 documents related to transit to the shipment in accordance with the price list.

Uncancelled order

If the transport order is not cancelled in time, the price for the work already started will be charged in accordance with the current price list.

Transport order fee

A transport order fee is charged if Kaukokiito manually enters the shipment information into the system.

Parcel label

Printing and attaching a label to the shipment.

Clearing charge for undeclared goods

An administration fee will be charged in accordance with the current price list for the transportation of goods not cleared through customs.

Clearing fee for undeclared goods in Åland

In the case of transports in Åland, the freight payer is charged a customs clearing charge for undeclared shipments.

7. Invoicing costs

Correction and recalculation

The costs of re-invoicing for incorrect or incomplete waybill or order information will be charged in accordance with the current price list. The sender is responsible for the order information provided and is therefore ultimately responsible for the payment of freight and service charges.

Invoicing cost

Invoicing cost. If the total amount of the invoice is less than EUR 500.00, excluding VAT, the invoicing fee according to the current price list will be added to the invoice.

Payment reminder

A reminder for late payment will be charged in accordance with the current price list.

Payment terms

The payment term is 8 days net, and the penalty interest is based on the Interest Act. Any comments on the invoice must be made within 8 days.

Refund fee

A refund fee will be charged for any undue payments.

8. Packaging and material services

Repackaging if necessary

If the shipment needs to be repacked to ensure safe transport, a repack fee specified in the price list will be charged. In addition, the packaging materials used will be invoiced separately.